

## **ULLS-A (E) CUSTOMIZED TECHNICAL SUPPORT AND TRAINING COURSE**

This course is designed to ensure that all of your unit's needs are identified and addressed in the training event. The three steps involved in the training are:

**Pre-Visit Database Analysis:** Prior to our instructor visiting your unit, we will analyze a copy of your working database to identify faults and perform any data base maintenance required.

**Refresher Training:** Upon arrival, our instructors will provide instructor-led refresher training on the use of ULLS-A (E) as it relates to the problems identified by your unit and during the database analysis.

**Technical Assistance/Training:** The remainder of the visit will be spent providing on-site support to validate the training and provide any necessary assistance to ensure total customer satisfaction.

**COURSE LENGTH:** Varies in accordance with units needs

**COURSE SIZE:** Optimum 08/Maximum 10

### **COURSE OUTLINE:**

Customized Technical Support is available in five modules:

Quality Control

Production Control

Logbook

Back Shops

Phase Team Leader/Phase Team Work Station